



# **i**INNOVATE23




ready > set > connect

**02 NOV** / STAMFORD GRAND  
ADELAIDE HOTEL

## CONFERENCE PROGRAM

Join ReadyTech's 2023 national user conference with the theme 'Ready, Set, Connect'.

Program Highlights:

-  Industry Speakers
-  Ready Community
-  Product Roadmap



# Our Speakers



**Nigel Lutton**  
**Chief Executive Officer, IT Vision**

Nigel joined IT Vision as Chief Executive Officer in 2013. He has significant experience in both the information technology and professional services industries and has worked extensively across complex organisations and highly regulated market sectors in Australia and the Asia-Pacific region.



**Daniel Wyner**  
**Chief Executive, Government & Justice, ReadyTech**

ReadyTech's Chief Executive of Government & Justice, with 15+ years of tech expertise. Daniel served as ReadyTech's Chief Executive for its Workforce Solutions segment for 5+ years. During his time with ReadyTech, Daniel has played a key role in acquisitions, integrations, new products, & ReadyTech's ASX listing. He is passionate about uniting ReadyTech's government segment to drive better outcomes for customers.



**Eliza Sbizzirri**  
**Product Manager, ReadyTech**

Eliza joined IT Vision (part of ReadyTech) in 2018, where she has worked in many roles including Consultant, Professional Services Manager, and assisting with Sales. As Product Manager, Eliza works closely with the Product Team, User Groups and Strategic Partners to define the product strategy.



**Ryan Newstead**  
**Enterprise Product Manager, Procurement, ReadyTech**

Ryan has 18 years' of experience with ReadyTech, and a strong background in enterprise tech. He has extensive knowledge relating to the business and functional requirements of our clients, which allows him to deliver best-practice solutions that carefully align to clients' needs.



**Craig McLaughlin**  
**Head of Strategy & Solution Design, ReadyTech**

Craig has 25+ years in the sector, he excels in building software products. He remains passionate about the industry, dedicating time to product demos and discussions, meeting the needs of ReadyTech Government customers. Don't miss this opportunity to gain insights from a seasoned industry leader!



**Stuart Rhee**  
**Senior Consultant, ReadyTech**

Stuart joined IT Vision (part of ReadyTech) over 20 years ago, he was initially based in the Northern Territory where he worked on the implementation and support of their products to remote Councils. After six years he then moved down to Adelaide where he continued to work on implementation / support of their products.



**Alice Jeffcott**  
**Marketing & Communications Manager, Market Creations Agency**

At Market Creations Agency, Alice oversees the implementation of marketing strategies, communication campaigns and website development projects for local government clients. Alice is active in developing the CouncilConnect platform – a website design and development solution specifically for local government. With over 100 local government subscribers across Australia, learn how CouncilConnect can engage your community and empower your workforce.

# Program



Time	Topic	Speaker
8:30 AM	Registrations and refreshments	
9:00 AM	Conference commences	
9:00 AM – 9:15 AM	Opening Address	Nigel Lutton – Chief Executive Officer, IT Vision
9:15 AM – 9:30 AM	Connecting councils and communities with our ecosystem approach	Daniel Wyner – Chief Executive, Government & Justice, ReadyTech
9:30 AM – 10:30 AM	Ready Community – Strategic Product Roadmap	Eliza Sbizzirri – Product Manager, ReadyTech
10:30 AM – 11:00 AM	Morning tea	
11:00 AM – 11:30 AM	Project Connect: A digital transformation journey	Jayne Emerson – Director of Business Transformation, City of Salisbury
11:30 AM – 12:00 PM	Spotlight on our community: an exceptional customer experience	Hannah Walters – Community Experience Lead, Business Transformation
12:00 PM – 12:30 PM	Driving strategic procurement with Ready Contracts & Ready Buy	Ryan Newstead – Enterprise Product Manager, Procurement
12:30 PM – 1:30 PM	Lunch	
1:30 PM – 2:00 PM	Spotlight: Ready Community – Finance	Stuart Rhee – Senior Consultant, ReadyTech
2:00 PM – 2:30 PM	Spotlight: Ready Community – Property, Licensing & Compliance	Craig McLaughlin – Head of Strategy & Solution Design, ReadyTech
2:30 PM – 2:45 PM	Enhancing your customer experience with CouncilConnect	Alice Jeffcott – Marketing & Communications Manager, Market Creations Agency
2:45 PM – 3:15 PM	Afternoon tea	
3:15 PM – 3:30 PM	Integrated Payment Solutions	Payrix
3:30 PM – 3:45 PM	User Group / Industry Update	SA user group representative
3:45 PM – 4:15 PM	Panel Q&A Discussion	ReadyTech & Industry Experts
4:15 PM – 4:30 PM	Closing address	Nigel Lutton – Chief Executive Officer, IT Vision
4:30 PM	Conference close	
4:30 PM – 6:00 PM	Drinks & Nibbles Powered by Payrix	



> readytech

Leading provider of ERP and  
management software  
for government.

government

itvision  
people with vision

30  
of v

> readytech

Connect with us

@ReadyTech

(08) 9315 7000

ReadyTech

www.readytech.com.au

